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WHERE INNOVATION, QUALITY, AND SERVICE ARE POOLED TOGETHER.....

Customer Satisfaction Survey

1. How would you rate your overall experience with Marquise Pools on a scale from 1 to 10 (1 Worst – 10 Best)? _____
2. What did you like best about your experience? _____

3. What did you like least about your experience? _____

4. Did we meet or exceed your expectations? (circle one) YES NO
5. Did we keep you adequately informed about our progress and schedule? (circle one) YES NO
6. What could we do better? _____
7. Did we do anything that pleasantly surprised you? (if yes, please describe) _____

8. If an issue or problem came up, did our service adequately address the problem? (circle one) YES NO N/A
9. Is there an additional service you would like to see us provide? (if yes, please describe) _____

10. Would you recommend Marquise Pools to your friends and neighbors? YES NO

Other Comments _____

We appreciate your time in helping us to serve our customers better.

PLEASE COMPLETE AND RETURN TO MARQUISE POOLS
IN THE ENVELOPE PROVIDED OR TO THE ABOVE ADDRESS